

SINGAPORE

USER GUIDE: How to place an online order

Amway

Help & Support

Amway

Need more help?

Call or write to us



Helpdesk

Email us @ sghelpdesk@amway.com



Caller Center

Call +65 6550 9911 Monday to Friday 9am to 7pm Saturday 12pm to 7pm (excluding Sunday & public holiday)



Chatbot

You can also chat with our Amway Chatbot button at the bottom right on the website screen to get started!

How to place an order



Go to **Amway Singapore's** website - https://www.amway.sg

Click on the **Login** icon and select **Login**.



Search for product(s):

Select the **Products** tab or click on the **Search Bar** and enter the product name/SKU #.

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How to place an order



PRODUCT AVAILABILITY (1)	+	ALP 🛛 🕏	\heartsuit	\heartsuit
BRAND (1)	+			
PV (2)	+		anutrentif.	
BV (2)	+	ENTREMITE		UNUTRILITY
CATEGORY (13)	+	A constant A cons	DOORLE X MINIMP 102	Kitanin C Ennedeta Relation
PRICE (2)	*a	Nutrilite Salmon Omega Complex	Nutrilite DOUBLE X Multivitamin/Multimineral/Concentrate	Nutrilite Vitamin C Extended Release
	6	Item #: 100066	Item #: 102883	Item #: 109745
	ă	ABO Price:	ABO Price:	ABO Price:
	_ X	\$\$34.00-\$\$56.00 15.80, 26.00 PV / 21.50, 51.90 PV	\$\$58.50-\$\$61.50 27.10-28.50 PV/54.20-56.90 PV	\$\$28.00-\$\$70.00 13.00 - 32.40 PV / 25.90 - 64.80 PV
	•	Retail Price: SS42.50-SS10.00	Retail Price: \$\$73.50-\$\$77.00	Retail Price: SS35.00-SS87.50
	•	Qty: - 1 +	Qty: - 1 +	Qty: _ 1 +
	0	V IN STOCK	V IN STOCK	× TEMPORARILY NOT AVAILABLE
	9	View Availability at Shop	View Availability at Shop	View Availability at Shop
			0	0
	6	ADD TO CART	SELECT OPTIONS	ADD TO CART

View product information

- a Product name
- b Product SKU #
- c Product price
- d Product PV/BV (Applicable to ABOs who login only)
- e Product quantity. Click "+" to increase or "–" to reduce the quantity.
- f Online stock availability.
- g Click to view stock availability in shops.
- h Click to add product into the shopping cart.
- i Click to select options that available for the product.
- j Add To Cart button is disabled (turns to grey) when online stock is not available.
- k Option to add product to one's wish list.

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After adding product(s) to the cart, this message will be shown, "Product has been successfully added to the cart". A cart preview panel will appear with the product details and free delivery progress bar.

Click on the **View Cart** button to view the shopping cart.

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How to place an order

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Amway	Q What are you looking for?			≜° ⊭	ken toh 👻
Products ∨ B	rands ∨ Promotions Customer Favourites	Amway Loyalty Programme	Business Centre E	ducation	
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Welcome to your shopping r	cart! You can manage and complete your orders below.				
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+65-93227000, SINGAPORE	J0-07, 515 BUILDING, SINGAPORE, SINGAPORE, 159008,				
9:00 AM to 1:00 PM					
QUICK SHOP					-
Item name or number	S	EARCH Reset			
🐣 Singapore 👻 EN	• AnnwayNow AboutUs •				Shipping Settings
Amway	Q What are you looking for?				💄 кел тон 👻
Products 🗸 🛛	Brands V Promotions Customer Favourites	Amway Loyalty Programme	Business Centre E	ducation	
PROCEED TO ORDER	6		Continue Shopping		5,000
			d	AMOUNT PAYABLE	S\$ 63.00
				GST TOTAL	S\$ 4.67
				TOTAL PV TOTAL BV	22.20 44.40
				You have 2 available of	coupon(s)
			•	APPLY COUPON	
				Final discounts prom	ations dolivoru
				charges and other fee after submitting this o	s will be calculated order.
				PROCEED	TO ORDER
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Welcome to your shopping o	art! You can manage and complete your orders below.				
SHOPPING SETTING	s				
Delivery					C I
TEST1 TEST2 SPACE, 5, LENG KEE ROAD #	06-07, SIS BUILDING, SINGAPORE, SINGAPORE, 159088,				
+65-93227000, SINGAPORE Delivery Time-slot					
9:00 AM to 1:00 PM					
9:00 AM to 1:00 PM		_			-

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How to place an order

View Shopping Cart

- a The number in the bracket indicates the total number of item(s) in the shopping cart
- b View delivery options, address, contact and time slot.Click the **Edit** button to update.

ABO view

- Apply the volume to self or volume down to ABOs/APCs
- Enter a new address or select an address from the address book or primary address to volume down to ABOs/APCs
- Enter contact number (mandatory)

APC view

- Enter a new address or select an address from the address book
- Enter contact number (mandatory)
- c Quick access to search and add product(s).
- d Click to view total order summary.
- e Click to view and apply available eCoupon(s).

How to place an order

6 Plus - 1 + S\$ 48.00 S\$ 48.00 PV 22.20 BV 44.40 Order Subtotal S\$ 48.00 Order Discounts -SS 0.00 Order Total SS 48.00 elivery Ch S\$ 15.00 S\$ 0.00 ound Off AMOUNT PAYABLE () (Incl. GST) s\$ 63.00 GST TOTAL S\$ 4.67 TOTAL PV 22.20 TOTAL BV 44.40 u have 2 available APPLY COUPON ROCEED TO ORDER

Confirm information in the shopping cart. Click the **Proceed To Order** button to checkout.

EXTERNAL P	YMENT OPTIONS				Vouchers (applied) -SS 11.00
CRED WSA	T/DEBIT CARDS				
SELEC	T CARD	VISA 426588xxxxx7509			BALANCE PAYABLE S\$ 52.00
CARD EXPIR	NUMBER ATION DATE	VISA 4265 88xx xxxx 7509 07 / 23			Annway products <u>SHALL NOT BE</u> exported rotatiled at 3td party oCommerce platform renold in public setting, nor used for cross group sales.
O INTES GNE	NET BANKING				
PRODUCT DETA	LS		QTY	PRICE	TOTAL
	Nutrilite Mi Itom No. 2018 Payment Type PARM. 22.20/4 VIN STOC	lk Thistle and Dandelion Pfus - 60 Tablets 1 PF A0 K	1	S\$ 48.00	S\$ 48.00

Select payment method and enter payment information. Click the **Pay Now** button to make payment.

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How to place an order

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Singapore - English	 ArrwayNow About Us * 						
Amway						Shipping	Settings
	Q What are you looking for?				• "	* *	JOETTA GODARD 👻
Products Y Bra	nds ~ Promotions Cus	tomer Favourites	Amway Loyalty Programme	e Business Centre	Education		
You can change your shinning	11 110 11 11 11 10 1						
Continue Shopping	address and delivery time-slot at Urde	r History within an he	ur from your order confirmation	n time.			
Continue Shopping ORDER DETAILS	address and delivery time-slot at Urde	r History within an he	ur from your order confirmation	n time.			
Continue Shopping ORDER DETAILS ORDER MODE	address and derivery time-slot at Urde	r History within an he	ur from your order confirmation	n time.	ORDER SUMMARY		
Continue Shopping ORDER DETAILS ORDER MODE DELIVERY TIME-SLOT	Home Delivery 9:00 AM to 1:00 PM	r History within an he	rom your order confirmation	n time.	ORDER SUMMARY		

Order confirmation will be displayed upon successful payment.

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Go to Amway Singapore's website https://www.amway.sg

Click on the **log in** icon.





Search for product(s):

Select the **Hamburger Menu** located at the top left of the screen and select the product tab or click on the **Search Bar** and enter the product name/SKU #.

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<u> </u>	• # <u>*</u>	×	Shopping Cart (1)	
Q What are you looking	for? uccessfully added to the		Nutrilite Milk Thistle and Dandel Tablets <1	ion Plus - 60 S\$ 48.0
Nutrilite Bio C Plus All Day Formula Item #: 109745 ABO Price:	Nutrilite Daily Item #: 427100 ABO Price:			
Retail Price:	Retail Price:	Total		\$\$ 63.0
- 1 +	- 1 +	TOTAL PV/BV		(2.2 F V / 44.4 D
V IN STOCK		Purchase	S\$ 52.00 more for FREE delivery	
• View Availability	• View Availability			
			VIEW CART	A

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	SHOPPING CART (1) a Welcome to your shopping cart! You can manage and complete your orders below. SHOPPING SETTINGS	
	VOLUME TO: C Edit SELF Delivery	
b	TEST1 TEST2 SPACE, 5, LENG KEE ROAD #06-07, SIS BUILDING, SINGAPORE, SINGAPORE, 159088, +65-93227000, SINGAPORE	
C	UICK SHOP –	
d	You have 4 available coupon(s)	
0	AMOUNT PAYABLE S\$ 63.00 PROCEED TO ORDER	

ABO View



APC View

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EXT	ERNAL PAYMENT OPTION	S :
۲	CREDIT/DEBIT CARDS	
	SELECT CARD	
	Add New Card	·
	EXPIRATION DATE	
	MM I YY	
	SAVE THIS CARD FOR F	UTURE USE
0	INTERNET BANKING	
AMOU	NT PAYABLE ⊘	S\$ 63.00
	PAY NOW	

Select payment method and enter payment information. Click the **Pay Now** button to make payment.

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Order confirmation will be displayed upon successful payment.

Frequently Asked Questions

Question

I receive this error message, "No address found, please enter a valid address" in the shopping cart. What should I do?

Answer

In your shopping cart, navigate to the Shopping Settings and click on the Edit button. Check the delivery address fields and ensure all fields are correctly filled up.

Question

I receive this error message, "The entered address is not serviceable, please enter valid address" in the shopping cart. What should I do?

Answer

In your shopping cart, navigate to the Shopping Settings and click on the Edit button. Check the postcode and state fields in the delivery address field and ensure both fields are correctly filled up.



Frequently Asked Questions

Question

I receive this error message, "Mandatory information in delivery address is missing - Recipient number" in the shopping cart. What should I do?

Answer

In your shopping cart, navigate to the Shopping Settings and click on the Edit button. Check the delivery address and ensure that the city, postal code, state and mobile fields are filled up.

